**OFFLOAD & Prevasse FAQ’s:**

**Q: What if my patient is very heavy is there a max weight limit?**

*A: Yes, the Offload is suitable for patients weighing up to 139kg.*

**Q: How often should I check on the patients that has been fitted with an Offload boot?**

*A: Check multiple times a day, in line with hospital policy that the offload boot is not deflated and that the heel is elevated from the surface below.*

**Q: How do I deflate the offload boot?**

*A: After use, pinch the valve to deflate fully and clean/disinfect bootee in line with hospital infection prevention policy prior to storage.*

**Q: When should I use the retention strap?**

*A: If unsure seek advice from Tissue Viability/Infection Prevention staff around your hospitals policy on use of the strap. However if a patient is immobile in bed/chair or if a patient or carer is easily able to remove the strap on their own if required, then it is suitable to secure retention strap. If the patient is mobile around the house/ward then do not secure the strap in place.*

**Q: How do I avoid damage to the Offload?**

*A: Keep away from any sharp objects, pets, children and heat sources.*

**Q: How tightly should the retention strap be fitted?**

*A: If using the retention strap ensure it is only loosely fitted across the tibia to ensure the patient is comfortable.*

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